Dispute a Transaction

You can use this quick reference guide as a fast reminder of the basic steps for disputing a transaction.

1. In the transaction management function, on the transaction list, click the date link for the transaction you want to dispute.

2. Click the Dispute button.

3. Select the radio button for the appropriate dispute reason.

4. Click the Select button.

5. Fill in any additional required or optional information.

6. Click Continue.
7. Print, sign (if needed), and send with any other required information (e.g., receipt) to Fargo.