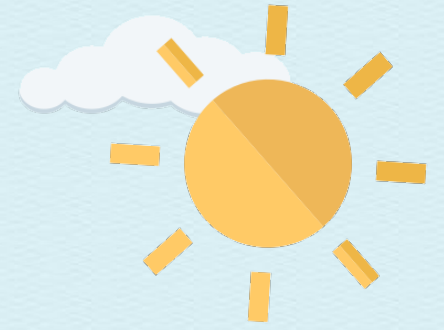


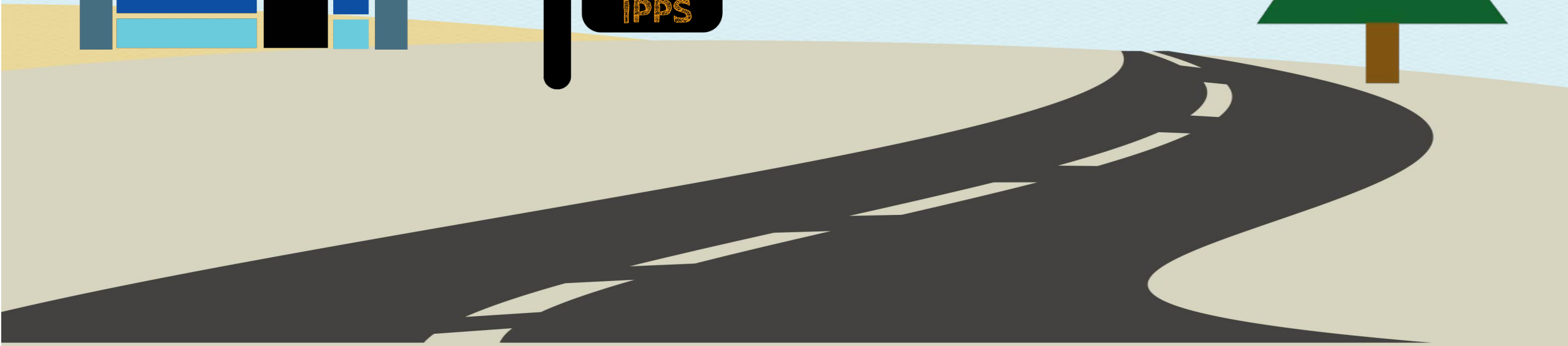


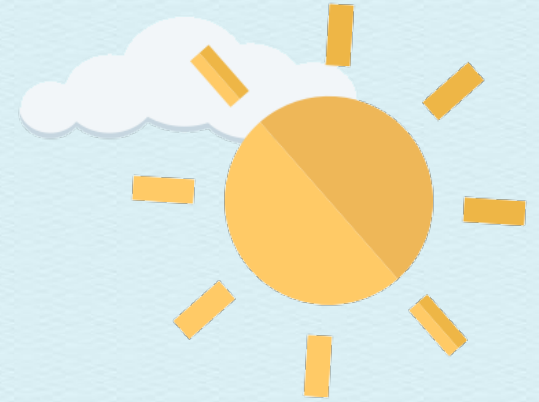
Integrated  
Procure-to-Pay  
Solutions



## CAMP IPPS 2016

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# CAMP LOGISTICS: BUILDING TRUST

*Backpacking the Trails of Deliveries and Pickups*

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Presented by Fred Gomez, Gisella Higgins, and Robbie Jacob

PC East: Governance Chambers | 2:30 – 3:15





# PANEL MEMBERS

IPPS Units

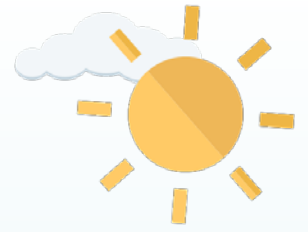
- Outbound Shipping: Gisella Higgins
- Campus Mail: Fred Gomez
- Receiving & Distribution: Robbie Jacob
- Marketplace: Gisella Higgins





# OUTBOUND SHIPPING

What's New?



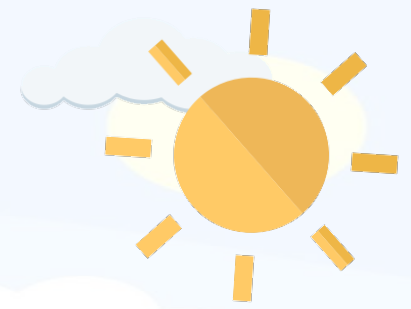
- **New Outbound Team:** As of March 1st Mail Services and Material Support Services integrated their outbound expertise to form the new Outbound Shipping Team. This allows them to provide the same unique shipping services that our educators and researchers have come to depend on from a unified source. Combining these talents and skills into one team, will produce the best possible service, providing better customer care in support of world class education and research
- **New Technology:** Keep a lookout for a new technology this summer. This new shipping tool will take the place of the current system in place for desktop shipping and for the Outbound Shipping Team. You can also expect a streamlined pickup request process, that will remove the need of a shipping memo.





# CAMPUS & STUDENT MAIL, MESSENGER

What's New?



## Campus Mail

- Handheld scanning for final delivery
- Email notification to campus customers
- Utilizing GPS on vehicles to improve route times

## Student Mail

- Additional electronic mail boxes
- HDH utilizing SCL tracking

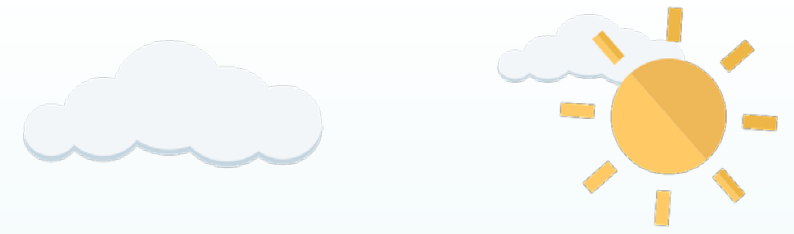
## Messenger Service

- SCL Intra to improve billing and acquire signatures for final delivery



# RECEIVING & DISTRIBUTION

What's New?



## Mail & Distribution Integration

Working towards combining efforts to streamline process of delivery to customers.

Package and Envelope swap

## Core Bio Deliveries

Feb 2016 began delivering orders from Core Bio to off campus customers removing Sustainable and efficient

## Same Day Delivery

In the next year Distribution will begin delivering perishable and priority deliveries the same day we receive them.

Currently On Fridays



# MARKETPLACE

What's New?

## Ship-to-Code Project - Phase 1

- Clean up of Ship-To-Code Addresses
- Addition of additional codes to address the generic UCSD-Direct address
- Clarification on Direct vs. Trade Street Addresses

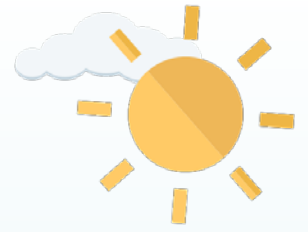
## Ship-to-Code Project – Phase 2

- Alignment with Blink Code Structure



# DISCUSSION TOPICS

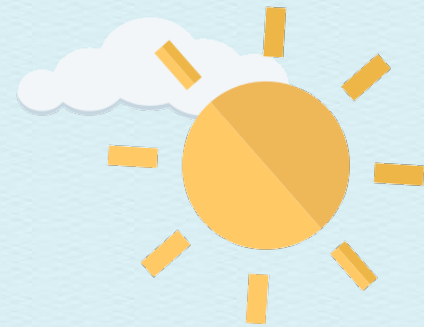
Ideas for dialogue...



- How do I determine who picks up my package (Campus Mail vs. Receiving & Distribution vs. Shipping)?
- Why does my package go through Trade Street when I used a direct address?
- What does a properly addressed package look like?
- How can I determine who will delivery my package (Campus Mail vs. Receiving & Distribution)
- When are you going to make the Shipping Memo electronic?
- Toners?!?!?
- How can I come get my package from Receiving OR Campus Mail?
- Cylinder Pickups vs. Dewar (Liquid Nitrogen) Pickups?
- How do I track down my package?
- Who delivers my water?
- How is large freight handled?
- If I need special handling for my large delivery, how to I arrange that with Receiving & Distribution?
- How do I process my return pickup request?







Don't forget to stop  
by and visit us in the

# Price Center East Ballroom

